

Job description

We have an exciting opportunity to join a growing team at Nottingham Venues that would be perfect for someone looking for flexible hours to fit around family life.

If you have a passion for offering great customer service and have experience in a food and beverage setting, then this could be the job for you.

Set within 65 acres of lakeside grounds and close to Nottingham City Centre – Jubilee Hotel and Conference Centre offers an innovative setting for events, along with all the comforts of a modern hotel and a bustling Café Spokes.

Serving fresh food and great coffee, Spokes offers customers a choice of freshly made meals to either eat in or take away along with corporate and groups bookings.

Main purpose of the role:

Our food and beverage function within the Conference centre is an integral part of our guest's experience. Exceptional customer service, an intuitive approach with customers and an eye for details is therefore a must.

You will be responsible for ensuring customers have a great experience, making sure food and drinks arrive smoothly and efficiently. You will make sure that all of our guest spaces are well presented and that our customers walk away feeling that they have received a friendly, high-quality experience.

The ideal Candidate:

You will be customer focused and previous experience within the hospitality industry is desirable but not essential.

We are also looking for someone who is:

- Passionate and motivated
- Engaging, outgoing and confident
- A self-starter and can work on own initiative
- Proud of your work

Benefits

- 25 days Holidays plus bank holidays (pro rata), or a day off in lieu if contract requires you to work. PLUS an extra days holiday for each years' service (up to a maximum of 5 years)
- Real living wage employer
- Opportunity to be part of a contributory Pension scheme

- Free meals and refreshments when on duty
- Excellent training and development opportunities through our internal training program and support with professional qualification
- Discounts available for both yourself and friends and family in our hotels and restaurant
- Discounted membership at the University sports facilities
- Employee recognition schemes including long service awards, monthly “Top of the tree” event and Birthday celebrations
- Opportunity to earn additional payment by being a member of various employee committees
- Employee wellbeing support
- Full uniform provided
- £250 recommend a friend incentive

In May 2018 the data laws changed for the better. This means you have better control of your own data and how it's used. We want to reassure you that we treat your details carefully and your data with the utmost respect. So we've updated our Privacy Policy to reflect how we collect, protect and handle your personal information.