

Job advert – Public Area Cleaner (Part time)

We have an exciting opportunity that offers plenty of scope to develop a successful career in hospitality within **Nottingham Venues**.

Castle Meadow Central has recently joined the Nottingham Venues portfolio, and we are looking to build a new team to help us shape its future.

Located close to Nottingham City Centre, Castle Meadow Central sits within a dynamic hub for innovation and entrepreneurship and will feature a Food and Beverage outlets and conference and events space.

Main purpose of the role:

To keep our public spaces looking their best—clean, organized, and inviting—to ensure every guest and team member enjoys a welcoming and pleasant environment.

As a key part of our operations team, you will help maintain a clean, safe, and welcoming environment across all guest, staff, and storage areas. You'll play an essential role in delivering outstanding service by ensuring high standards of hygiene, presentation, and guest care are consistently met.

You will:

- Maintain cleanliness and order in all public, staff, and storage areas to the highest standards.
- Support guest satisfaction by responding promptly to requests and reporting any maintenance or equipment issues.
- Handle lost property and guest concerns professionally and in line with company policies.
- Ensure proper use, request, and storage of cleaning materials and perform deep cleaning as needed.
- Adhere to grooming and uniform standards, always presenting yourself with professionalism.
- Stay informed about hotel facilities and services, assisting guests with accurate and helpful information.
- Promote safety and security throughout the property, reporting any damage or suspicious activity.
- Foster teamwork and positive communication with colleagues and management.
- Actively engage in personal development through training, reviews, and departmental meetings.
- Uphold company policies and contribute to achieving departmental goals with enthusiasm and commitment.
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The ideal candidate:

You're someone who takes pride in creating spotless, welcoming spaces where guests and colleagues feel comfortable and cared for. You're detail-oriented, reliable, and proactive—always ready to spot what needs doing and take action. Your positive attitude and strong work ethic help keep things running smoothly, even during busy times.

You communicate clearly and professionally, whether you're assisting guests, reporting issues, or working alongside your team. You understand the importance of safety, security, and maintaining high standards in everything you do.

Previous experience in hospitality, facilities, or housekeeping is a plus but not essential—enthusiasm and a willingness to learn are key!

Benefits:

As a talented member of our fantastic team, you will be rewarded with:

- 25 days Holidays plus bank holidays, or a day off in lieu if contract requires you to work. PLUS, an extra day's holiday for each years' service (up to a maximum of 5 years)
- Real living wage employer
- Opportunity to be part of a contributory Pension scheme
- Free meals and refreshments when on duty
- Excellent training and development opportunities through our internal training program and support with professional qualification
- Discounts available for both yourself and friends and family in our hotels and restaurant
- Discounted membership at the University sports facilities
- Nottingham Venues discount platforms
- Employee recognition schemes including long service awards and monthly "Top of the tree" event
- Opportunity to earn additional payment by being a member of various employee committees
- Employee wellbeing support
- Full uniform provided
- £250 recommend a friend incentive

In May 2018 the data laws changed for the better. This means you have better control of your own data and how it's used. We want to reassure you that we treat your details carefully and your data with the utmost respect. So we've updated our Privacy Policy to reflect how we collect, protect and handle your personal information.