

Job advert – Bar Food and Beverage Assistant (Full time/Casual)

We have an exciting opportunity that offers plenty of scope to develop a successful career in hospitality within **Nottingham Venues**.

Castle Meadow Central has recently joined the Nottingham Venues portfolio, and we are looking to build a new team to help us shape its future.

Located close to Nottingham City Centre, Castle Meadow Central sits within a dynamic hub for innovation and entrepreneurship and will feature a Food and Beverage outlets and conference and events space.

Main purpose of the role:

Our food and beverage function within the venue is an integral part of our guest's experience. Exceptional customer service, an intuitive approach with customers and an eye for details is therefore a must.

You will be responsible for ensuring customers have a great experience, making sure food and drinks arrive smoothly and efficiently. You will make sure that all of our guest spaces are well presented and that our customers walk away feeling that they have received a friendly, high-quality experience. You will be knowledgeable on our offering and be able to confidently speak to guests about products and pricing.

When times get busy, we will also ask that you work within different areas of the business if required. Due to the nature of the hospitality business and operation requirements, you may be asked to work on weekends, public holidays, or outside of regular hours from time to time. Reasonable notice will be provided where possible

The ideal candidate:

If you are passionate about hospitality, we invite you to apply for this role. You will be customer focused and previous experience within the hospitality industry is desirable but not essential.

We are also looking for someone who is:

- Passionate and motivated
- A team player
- Engaging, outgoing and confident
- A self-starter and can work on own initiative
- Proud of your work and an eye for detail

Benefits:

As a talented member of our fantastic team, you will be rewarded with:

- 25 days Holidays plus bank holidays, or a day off in lieu if contract requires you to work. PLUS, an extra day's holiday for each years' service (up to a maximum of 5 years)
- Real living wage employer
- Opportunity to be part of a contributory Pension scheme
- Free meals and refreshments when on duty
- Excellent training and development opportunities through our internal training program and support with professional qualification
- Discounts available for both yourself and friends and family in our hotels and restaurant
- Discounted membership at the University sports facilities
- Nottingham Venues discount platforms
- Employee recognition schemes including long service awards and monthly "Top of the tree" event
- Opportunity to earn additional payment by being a member of various employee committees
- Employee wellbeing support
- Full uniform provided
- £250 recommend a friend incentive

In May 2018 the data laws changed for the better. This means you have better control of your own data and how it's used. We want to reassure you that we treat your details carefully and your data with the utmost respect. So we've updated our Privacy Policy to reflect how we collect, protect and handle your personal information.