



Deputy Head Housekeeper

Location: Nottingham Venues – covering The Orchard Hotel & Jubilee Hotel and Conference Centre

We are excited to offer an excellent opportunity to join the growing housekeeping team at Nottingham Venues, supporting two distinctive properties:

The Orchard Hotel & Restaurant – an award-winning, eco-friendly hotel with 202 bedrooms, stylish meeting spaces, and Bramleys, our restaurant, bar, and terrace. Located within 330 acres of the University of Nottingham’s landscaped parkland.

Jubilee Hotel and Conference Centre – set in 65 acres of lakeside grounds near Nottingham city Centre, offering 8 modern event suites, up to 250 guests, and a vibrant café, Spokes.

The Role:

As Deputy Head Housekeeper, you will play a key role in maintaining exceptional housekeeping standards across both sites. You will support the Head Housekeeper in delivering a consistently high level of cleanliness, room readiness, and guest service, while helping manage departmental costs and optimise profitability.

You will be responsible for:

- Leading and motivating the housekeeping team to deliver exceptional standards.
- Ensuring maximum room availability through clear communication with maintenance and front desk teams.
- Maintaining rigorous quality checks and compliance with brand and hygiene standards.
- Supporting cost control measures aligned with occupancy and business forecasts.
- Acting as a visible leader on the floor, setting an example and resolving issues swiftly.

About You:

We are looking for someone who is proactive, people-focused, and detail-driven. You will ideally have:

- Experience in a 4-star hotel or similar environment with 120+ bedrooms.
- Currently in an Assistant Housekeeping Manager or Senior Supervisor role.
- A strong eye for detail and a passion for maintaining high cleanliness standards.
- Natural leadership qualities with the ability to inspire and develop a team.

- Excellent communication skills and a collaborative approach.
- A commitment to delivering a warm and welcoming guest experience.

What We Offer:

We believe in rewarding great work. In return for your dedication, we offer:

- 25 days holiday plus bank holidays (or time off in lieu where required), rising by 1 day each year of service (up to 5 extra days)
- Real Living Wage employer
- Pension scheme with company contributions
- Free meals and refreshments during working hours
- Training and development opportunities, including internal programs and support for professional qualifications
- Employee Assistance Program for wellbeing support
- Discounts for you and your family in our hotels and restaurant
- Discounted gym membership at University of Nottingham facilities
- Retail and lifestyle discounts through our employee platform
- Cycle to work scheme
- Employee recognition through long service awards and monthly “Top of the Tree” celebrations
- Staff uniform provided
- £250 refer-a-friend bonus
- Opportunities to join employee committees and make a real difference

Join a team where you can grow, make an impact, and enjoy working in two of Nottingham’s most inspiring venues.

Nottingham Venues respects your privacy. For details on how we use and protect your personal information, please refer to our updated Privacy Policy.