

Job Description – Food and Beverage Manager – Jubilee Hotel and Conferences

We have an exciting opportunity to be part of a growing team at Nottingham Venues.

If you have a passion for offering great customer service and have experience at a food and beverage managerial level, then this could be the role for you.

Set within 65 acres of lakeside grounds, close to Nottingham City Centre – Jubilee Hotel and Conference Centre offers an innovative setting for events, along with all the comforts of a modern hotel.

Here contemporary interiors, natural décor, and light-filled spaces combine across 8 versatile and modern event suites with space for up to 250 guests and bustling Café Spokes.

Serving fresh food and great coffee, recently refreshed Spokes Cafe offers customers a choice of freshly made meals to either eat in or take away as well as offering corporate and groups bookings.

Main purpose of the role:

We are serious about the future of our business and know that food and beverage is key to our success. That is why we've been investing across our venues, developing our food and beverage offerings to be vibrant, casual dining experiences underpinned by fantastic customer service.

As our Jubilee Hotel and Conference Centre Food and Beverage Manager, you will be responsible for managing the day-to-day activities for the department, delivering high quality food and beverage experiences to all our guests.

You will monitor and review monthly sales performance, productivity, food quality, service, and merchandising, all whilst leading and developing the performance of your team. Ultimately, you will be responsible for the department achieving its performance targets.

The ideal Candidate:

We are looking for a candidate with a natural flair for excellent customer service, strong interpersonal skills and the ability to interact with colleagues at all levels and departments.

You will have a flexible and adaptable approach, an eye for detail and experience of working in a similar environment.

You'll also have:

- Experience of working and leading in a dynamic environment
- A passion to grow and develop your team
- Strong organisational and project management skills
- A real attention to detail to ensure the highest of standards are maintained
- Commercial awareness, sound financial skills and the ability to create business plans to drive sales and profitability.

Benefits

As a talented member of our team, you will be rewarded with:

- 25 days Holidays plus bank holidays, or a day off in lieu if contract requires you to work. PLUS an extra days holiday for each years' service (up to a maximum of 5 years)
- Real living wage employer
- Opportunity to be part of a contributory Pension scheme
- Free meals and refreshments when on duty
- Excellent training and development opportunities through our internal training program and support with professional qualification
- Discounts available for both yourself and friends and family in our hotels and restaurant
- Discounted membership at the University sports facilities
- Employee recognition schemes including long service awards, monthly "Top of the tree" event and Birthday celebrations
- Opportunity to earn additional payment by being a member of various employee committees
- Employee wellbeing support
- Full uniform provided
- £250 recommend a friend incentive

In May 2018 the data laws changed for the better. This means you have better control of your own data and how it's used. We want to reassure you that we treat your details carefully and your data with the utmost respect. So we've updated our Privacy Policy to reflect how we collect, protect and handle your personal information.