

## Restaurant Host

### About us

We have an exciting opportunity that offers plenty of scope to develop a successful career in hospitality within **Nottingham Venues**.

Set in 330 acres of the University of Nottingham's landscaped parkland, **Orchard Hotel** is a stylish, award winning, eco-friendly hotel with 203 bedrooms, a variety of meeting rooms and Bramleys restaurant and bar.

For more information, please visit [Nottinghamvenues.com](http://Nottinghamvenues.com)

### Main Purpose of the role:

We are seeking a vibrant and hospitable **Host** to join our team at Bramleys, an iconic establishment soon to undergo a refurbishment program to become the leading bar and restaurant in Nottingham. As a Lead Server, you will play a crucial role in creating a welcoming atmosphere for our guests delivering wonderful dining experience and contributing to our ambition of setting new standards in hospitality within the vibrant city of Nottingham.

If you are passionate about hospitality, eager to contribute to the transformation of restaurant and bar, and excited to be part of a team striving to lead the way in Nottingham's culinary scene, we invite you to apply for the Host position at Bramleys. Join us on this exciting journey as we elevate our venue to become a destination of choice for locals and visitors alike.

A career with Nottingham Venues Ltd, means variety, industry leading professional development, fun at work and career prestige.

You will work in a busy and hardworking team environment, where you will continually learn and develop. We know you love fabulous service: we want you to love your career just as much.

As a Bramleys Host you will:

- Welcome and greet guests with a warm and inviting demeanour, setting the tone for their dining experience
- Manage reservations and seating arrangements efficiently to maximize table turnover and guest satisfaction
- Escort guests to their tables, present menus, and provide any necessary assistance
- Maintain a polished and organised reception area, reflecting the updated aesthetics of our refurbished bar and restaurant
- Assist guests with enquiries, offering information about the restaurant's offerings and services

- Collaborate closely with the serving staff and management to ensure seamless service and guest interactions
- Embrace the vision of becoming Nottingham's premier restaurant and bar by delivering exceptional hospitality at every touchpoint
- Be an ambassador for Nottingham Venues and to enliven the company values at every interaction

**The ideal candidate:**

If you are passionate about hospitality, eager to contribute to the transformation of Bramleys and bar, and excited to be part of a team striving to lead the way in Nottingham's culinary scene, we invite you to apply for the Restaurant Host position at Bramleys. Join us on this exciting journey as we elevate our venue to become a destination of choice for locals and visitors alike.

**Essential skills/experience:**

- Previous experience in a customer-facing role, ideally within the hospitality industry
- Excellent communication skills and a friendly, outgoing personality
- Super strong organisational skills and attention to detail
- Ability to thrive in a fast-paced environment and handle multiple tasks simultaneously
- Enthusiasm for providing outstanding customer service and creating memorable guest experiences
- Flexibility to work evenings, weekends, and holidays as required

**Benefits:**

**As a talented member of our fantastic team, you will be rewarded with:**

- 25 days Holidays plus bank holidays, or a day off in lieu if contract requires you to work. PLUS, an extra day's holiday for each year's service (up to a maximum of 5 years)
- Opportunity to be part of a contributory Pension scheme
- TRONC
- Free meals and refreshments when on duty
- Excellent training and development opportunities through our internal training program and support with professional qualification
- Discounts available for both yourself and friends and family in our hotels and restaurant
- Discounted membership at the University sports facilities
- Employee recognition schemes including long service awards and monthly "Top of the tree" event
- Opportunity to earn additional payment by being a member of various employee committees
- Employee wellbeing support
- Full uniform provided
- £250 recommend a friend incentive

In May 2018, the data laws changed for the better. This means you have better control of your own data and how it is used. We want to reassure you that we treat your details carefully and your data with the utmost respect. So we've updated our Privacy Policy to reflect how we collect, protect and handle your personal information.