Food and Beverage Assistant - Bars (Casual and full time positions available)

If you have a passion for exceptional customer service in either a Front of House or Guest Services capacity, then this is the job for you.

We have a number of exciting opportunities both casual and full time (Please state which one you are applying for) that offer plenty of scope to develop a successful career in hospitality supporting the following three Nottingham Venues properties:

Set in 330 acres of the University of Nottingham’s landscaped parkland Orchard Hotel is a stylish, award winning, eco-friendly hotel. With 202 bedrooms, a variety of meeting rooms, brasserie restaurant, bar and terrace.

East Midlands Conference Centre has recently completed a £2.1m refurbishment, sited adjacent to the Orchard Hotel, providing events for up to 1000 delegates.

For more information, please visit Nottinghamvenues.com

Main purpose of the role:

Our food and beverage offering is an integral part of our guest’s experience. Exceptional customer service, an intuitive approach with customers and an eye for details is therefore a must.

Reporting to Food & Beverage Management Team, you will assist the Conferencing as well as Restaurant and Bar team in the effective and efficient operation of the Bar areas, maintaining the agreed high standards of performance, helping to create memorable guest experiences.

The ideal Candidate:

With at least 2 years’ experience in a similar role in a high-volume restaurant and bar environment, you will have the ability to provide friendly, courteous, and professional service to all internal and external customers/guests, at all times.

You will be:

- Customer service oriented with an outgoing, upbeat, and professional personality
- Have excellent verbal and written communication skills
- A team player but can work independently if needed
- Confident in cash handling and POS
- Able to apply common sense, define problems, collect data, and notify management when necessary.
- Able to successfully re-prioritize tasks at a moment’s notice
Benefits

• 25 days Holidays plus bank holidays, or a day off in lieu if contract requires you to work. PLUS an extra days holiday for each years’ service (up to a maximum of 5 years)
• Opportunity to be part of a contributory Pension scheme
• Free meals and refreshments when on duty
• Excellent training and development opportunities through our internal training program and support with professional qualification
• Discounts available for both yourself and friends and family in our hotels and restaurant
• Discounted membership at the University sports facilities
• Employee recognition schemes including long service awards and monthly “Top of the tree” event
• Opportunity to earn additional payment by being a member of various employee committees
• Employee wellbeing support
• Full uniform provided
• £250 recommend a friend incentive

In May 2018 the data laws changed for the better. This means you have better control of your own data and how it's used. We want to reassure you that we treat your details carefully and your data with the utmost respect. So we've updated our Privacy Policy to reflect how we collect, protect and handle your personal information.