



ACCESSIBILITY INFORMATION

Below you will find all the accessibility details for the Orchard Hotel & the East Midlands Conference Centre. Every effort has been made to provide a detailed and accurate statement.

Car parking information

- 15 accessible parking spaces, x2 in front of the Orchard Hotel, x4 close to the East Midlands Conference Centre entrance and a further x9 in the upper car park
- A drop off/taxi pick up point is located in front of the Orchard Hotel, with an additional drop off/taxi pick up point in front of the East Midlands Conference Centre main entrance
- 8 electric car charging points can be found in front of the Orchard Hotel

Approach

- To enter the Orchard Hotel from the accessible parking space in front of the hotel, please use the ramp (adjacent the exterior steps). To access the ramp into the hotel, please use the sloped driveway space in between the hotel and the conference centre
- If approaching the hotel reception from the upper car park, the accessible parking spaces are level with the entrance
- If approaching the East Midlands Conference Centre, all car parking spaces and accessible spaces are level with the main entrance

Entrance doors

The main hotel doors consist of:

- Push button accessible door, button is wheelchair height
- x1 Automatic revolving door
- x1 Manual door

The rear entrance (mezzanine area) to the hotel is accessed via a flat wooden bridge/decking leading to the 1st floor level; rear hotel doors consist of:

- Push button accessible door, button is wheelchair height
- x1 Automatic revolving door
- x1 Manual door

Alternative access to the rear of the hotel is via a slope underneath the decking, with a pull handle door on the ground floor.

The conference centre entrance consists of:

- Push button accessible door, button is wheelchair height
- Two manual revolving doors

Access to the gallery meeting rooms at the East Midlands Conference Centre is from the car park driveway with flat bridge access or via lift access at the back of the conference centre (lift access directly into the gallery meeting room).

Bedrooms

- 5 accessible bedrooms- 1 of which features a hoist and flat floor/wet room
- All accessible room includes:

Wet rooms

Adjoining doors

Alarms/pull cords for emergency- alarms are linked to the Orchard Hotel reception (manned 24hrs)

- x2 under pillow vibrating pads available on request from reception
- All 202 bedrooms have TV's with subtitles/teletext
- All stairwells feature refuge points

Public areas

- 1 accessible toilet in the public area of the Orchard Hotel and 3 accessible toilets in the East Midlands Conference Centre, all feature alarms/pull cords
- x4 wheelchair accessible (and talking) lift in the Orchard Hotel (users enter from one side and exit the opposite side, therefore no turning around required)
- x1 wheelchair accessible and talking lift in the East Midlands Conference Centre
- All signage meets the appropriate requirements with regard to visibility and legibility

Restaurant and bar

- The restaurant and bar area are situated on the ground floor of the hotel
- Limited 24-hour room service menu available

Other

- Assistance dogs are very welcome
- Health and safety training is conducted every 6 months and incorporates the Disability Discrimination Act
- Fridges available for medicine, on request

The Orchard Hotel & East Midlands Conference Centre is committed to working with its clients to address specific needs. Further information on the venue can be provided, should this statement nor address your particular query.